



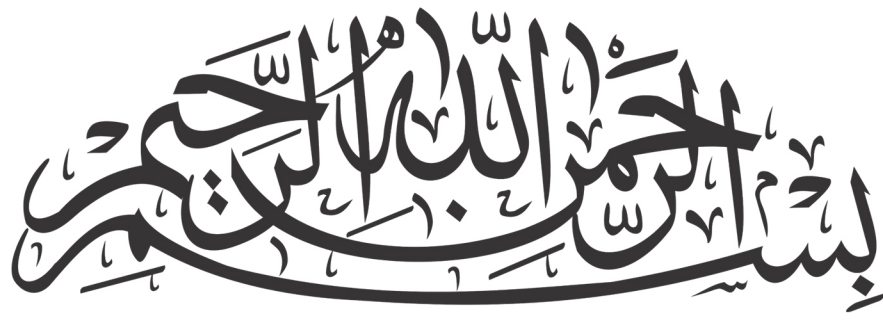
UMAR PHARMACY CHAIN

Company Profile



COMMUNITY PHARMACY | TRAINING & RESEARCH | MEDICINE HOME DELIVERY | TELEMEDICINE
UAN: 091 111 313 313





Founder/Group CEO MESSAGE

Umar Pharmacy was established in 2004 with its head office near LRH Hospital Peshawar. Currently we are having over 6 branches throughout peshawar and planning to expand it over nationwide. Umar Pharmacy is one of the leading Pharmacies of Peshawar that provides pharmacy services to the public by way of Retail trade that include pharmaceutical & nutraceutical products, cosmetics, and toiletries. Furthermore, the pharmacy provides community pharmacy services to patients in terms of over the counter medications, patient education, counseling and first aid services by the help of qualified and experienced staff such as Pharmacists, Pharmacy technicians and health technicians in the field of retail business. Umar pharmacy also provide internship and training opportunities to fresh pharmacy graduates in the field of retail / community pharmacy as well as to the fresh graduates of business administration. Our mission is to provide complete range of Pharmaceutical, herbal, nutraceutical, surgical, and cosmetic products at reasonable rates with high quality and from authentic sources.



OUR BRANCHES



U1

Address: Hospital Road, Near OPD Gate, Balahisar Plaza, Lad Reading Hospital, Peshawar.
Phone: 091 2562658



U2

Address: Iqbal Colony, Dilazak Road, Peshawar.
Phone: 091-2602665



U3

Address: Warsak Road, Kabapyan Chowk, Mustafa Tower, Peshawar.
Phone: 091-5200391



U4

Address: Main Gulbahar Road, Gulbahar No 1, Peshawar
Phone: 091-2606388



U5

Address: Main University Road, Opposite to Kuwait Teaching Hospital, Peshawar.
Phone: 091-5840017



U6

Address: SNGPL (Sui Gas Office) Road, Mohammad Medical Complex, Hayatabad Phase V, Peshawar
Phone: 091-5815787

OUR QUALITY POLICY

Policy Statement

To provide and satisfy our patients and customers quality medicine and related products with cost effectiveness, quality and excellence.

Our Vision

We will become Pakistan's and more specifically, Khyber Pakhtunkhwa's pre-eminent retail / community Pharmacy offering best pharmacy care services to the public, by providing quality and cost effective products and playing prior and front line role in public health. We will be one of the best training and services centre for professionals of different areas such as Pharmacists, entrepreneurs, business administrators and managers.

Our Mission

We provide pharmacy care services, pharmaceuticals, cosmetics and toiletries from local and international brands of high quality and cost effectiveness.

OUR VALUES

Professional	Innovation	Teamwork	Quality Management	Knowledge
Excellence	Integrity	Honesty	Loyalty	Trustful for Customers
Respect	Reliability	Accountability	Passion	



COMMUNITY PHARMACY

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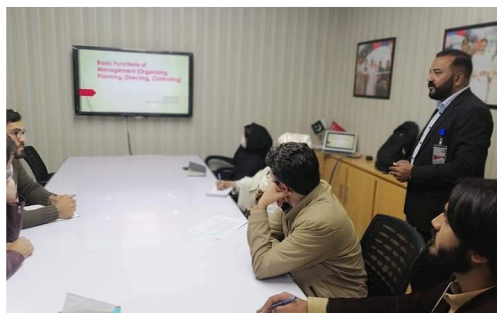
UMAR PHARMACY ONLINE STORE (UPOS)

Umar Pharmacy Chain has also launched an online store & android app namely Umar Pharmacy Online Store (UPOS), in this online store customers can buy variety of international medicines, cosmetics, branded watches and many other herbal & organic products.



TRAINING & RESEARCH

Umar Pharmacy provide training to pharmacists, university & college students. Pharmacists working in the community do not have a clear training programme. However, there are many ways that pharmacy owners or managers can establish a structured learning programme for community pharmacy staff. Finding the time and money to train pharmacists and pharmacy team members is not easy but there are business advantages of having well-trained staff, including a more knowledgeable and productive workforce. Investing in training and development improves customer service, raises staff morale, boosts employee retention and, subsequently, increases profits. However, despite the obvious business and personal value of structured learning, implementing a programme remains a challenge for busy community pharmacies.





MEDICINE HOME DELIVERY

Our platform enables you to order medicines online from the comfort of your home and get them delivered to your doorstep. Umar Pharmacy is the internationally certified and registered healthcare merchant in Pakistan. We pride ourselves in providing authentic medicines, equipment and supplements to our users. Over the years we have built trust in our customers by being accessible and providing authentic content to help them make better health choices. Using our fast delivery service, you can get selected products within 2 hours of your order confirmation. The process works by uploading a prescription that our pharmacist will verify, creating an order for you.

TELEMEDICINE

We aim to provide high quality, safe, professional healthcare services to our patients in the comfort of their own home. We treat our patients with dignity, respect, and honesty and make it a point to work in collaboration with our patients and their families to provide the highest quality service.

“We pride ourselves on our integrity and complete confidentiality. Patient’s satisfaction is our top priority! We combine the skill of medical professionals with the sophistication of the modern day.”



**WE ARE PASSIONATE ABOUT
IMPROVING HEALTHCARE FOR EVERYONE!**

Patient Health
Records

Remote Monitoring

Appointments

Video Consultation

OUR FEW PARTNERS & CLIENTS



AND MANY MORE SATISFIED CUSTOMERS...

OUR KEY PRINCIPAL TEAM



Rafiq Khan
Founder/Group CEO



Khurshid Khan
Group MD



Dr. Aiman
Co-Founder



Wasail Ali
Operations Manager



Shaukat Hussain
Finance Manager



Noor Ul Saqlain
HR Manager



Waseem Anjum
Procurement Manager



Nida Manzoor
Surveillance Manager



Shah Sawar Khan
Spokesperson

CONTACT US

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Balahisar Plaza, Lady Reading Hospital, Peshawar.

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Email: info@umarpharmacy.net